

YMCA WA Outside School Hours Care

SAFEGUARDING CHILDREN



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We believe in the power of inspired young people.

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WELCOME TO YMCA WA OUTSIDE SCHOOL HOURS CARE



WELCOME

Welcome to our service. Please read the information contained in this handbook carefully as it is to assist you in settling your child into care. It will also help in answering any questions you may have. If you require more detailed information, please speak with the service supervisor.

Our service is committed to abiding by the National Quality Framework, which includes the Education and Care Services National Law Act 2012, and the Education and Care Services National Regulation 2012. These Regulations outline the requirements for all childcare services as established by the regulatory authorities.

We are inspired by the YMCA WA's Approach to Learning and aim to provide programs and environments that reflect this philosophical learning style.

INTRODUCING YMCA WA

The YMCA WA is a not-for-profit values-based organisation, which works with local communities to provide services in the following major areas to enhance the quality lifestyles available to all members of the community including -

- Early Education
- Youth Participation
- Health and Wellness

YMCA WA currently provides 11 Early Learning, 32 Before and After School Care and 22 School Holiday Programs throughout WA. It also provides an In Home and Family Day Care scheme across Western Australia.

YMCA OSHC services are currently located across the Perth Metropolitan area, Eastern Goldfields and Albany.

YMCA's educators exemplify the core values of the organisation, being Respect, Responsibility, Honesty and Caring. These values are incorporated into all the services offered to families and the community. The organisation is committed to answering the needs of the whole of the Western Australian community, and offering everyone the opportunity to grow in Body, Mind and Spirit.

YMCA'S CHILDREN'S SERVICES PHILOSOPHY

Building Capacity

YMCA has a role in building the capacity of those whose lives we touch and work with.

Developing the Whole Child

YMCA strives for the highest quality education and care, assisting each child to maximise their learning outcomes.

Providing high quality, evidence-informed practice

YMCA enables children to identify their own learning interests and needs and supports them as they develop and grow.

HOURS OF OPERATION

YMCA OSHC Services operate during the following operational hours, for your specific opening and closing time please refer to our service listing within this handbook.

- Before School Care 6am to the commencement of school
- After School Care from close of school to 6pm
- Vacation Care 6am to 6pm

Please ensure that your child is collected prior to the service's nominated collection time, due to staffing requirements late fees will apply to families who collect their children after this time. If you are unavoidably running late and unable to collect your child at the agreed time you must telephone the Supervisor to advise them of your expected time of arrival. A late fee of \$1.00 per minute every minute after closing time will be automatically added to your billing account. If no one can be contacted and your child has not been collected 30 minutes after the service's normal closing time Crisis Care will be contacted.

The services are operational 51 weeks of the year, with a closure between Christmas and New Year.

CONTACT TIMES

The service supervisor and educators can be contacted directly on the service phone between the service's hours of operation. Please refer to the last page of this handbook for contact numbers. If you must contact educators outside operational hours, please leave a message on the service phone, the service supervisor will endeavour to respond to your enquiry as soon as practical. Alternatively, you can choose to email your query to your service supervisor on the email address provided.

Our administration team can be contacted Monday to Friday from 8am to 5pm for any account or booking enquiries. The contact numbers are 9473 8419 or 9473 8407, alternatively you can email them any time oshc@ymcawa.org.au

In case of any urgent concerns or in an emergency please contact Head Office from Monday to Friday between the hours of 9am and 5pm on Ph: 9473 8400. Any messages left will be passed on to the relevant service as soon as possible.



ENROLMENT PROCEDURE

You can enrol your child/ren online at www.ymcawa.org.au. All information provided on the enrolment form will remain strictly confidential. Your child cannot attend an OSHC Service without a completed enrolment and online payment form.

All YMCA OSHC Services have a 'Priority of Access" policy developed from Department of Education guidelines. This may mean that when the service is full, those families who are third priority may be asked to change their care arrangements to allow a family with higher priority to access the service.

Priority One: A child at risk of serious abuse or neglect.

Priority Two: A child of a single parent who satisfies, or parents who both satisfy the work/training/study test.

Priority Three: Any other child.

More information on the guidelines can be found on the Department of Education website.

PAYMENT OF FEES AND BOOKINGS

All After School Care and Before School Care childcare fees must be paid one week in advance. Vacation Care childcare fees must be paid two weeks in advance. Parents are paying for a place at the service; therefore payment is required whether your child attends on a day allocated to them or not. This fee schedule includes payment for sick days, holidays, pupil free days and all public holidays during the school term. Please note that fees are not payable when the service is closed over the Christmas/New Year.

If you wish to withdraw your child from the service permanently you are asked to provide two weeks written notice, or you will be liable to pay the full fee in lieu of this notice. If you wish to reduce the amount of days booked at the service, you are also asked to provide two weeks written notice. Casual days are available for clients outside of their normal bookings; however they incur an additional fee and are only available if the service has vacancies. Once an additional casual booking has been confirmed, two weeks written notice is required to change or cancel this booking. Please note that Child Care Subsidy (CCS) is not payable for any absences at the beginning or end of care (even if you have given the correct two weeks written notice in advance). This is called Cessation of Care and is a requirement under Family Assistance Law legislation.

All YMCA WA enrolments must be made online through the My Family Lounge portal. You can find the link to your preferred service by going to our webpage.

www.children.ymcawa.org.au

- Click on the Outside School Hours link and find the service you wish to book at.
- You will then find the link towards the bottom of the page.
- Please sign in and follow the prompts to begin your enrolment. Please ensure that all your information is correct including your Centrelink details and dates of birth.

- Your enrolment form and online payment form must be completed before any booking will be accepted.
- All School term bookings are completed through the recurring bookings section and will continue into the following term unless you cancel your bookings giving the 2 weeks required written notice.
- All school holiday bookings are completed through the Casual booking Calendar.
- Please do not create another account if you forget your password please follow the Forgotten Password Prompt.
- If you are unsure of your username, please email/phone the OSHC Administrator team on oshc@ymcawa.org.au or 9473 8407 / 9473 8419

A condition of enrolment is that all families complete a payment form where fees are paid via a direct debit schedule from either a credit card or a bank account. Your billing schedule can be arranged with the OSHC Administrator team and can be fortnightly or monthly. Dishonoured payments will incur a \$25 administration fee and any additional bank fees (as per the terms and conditions in the Debit Success package). Care may be cancelled if payment is not received. Parents with overdue fees will be encouraged by the OSHC Administrator team to discuss any difficulties they may having in meeting payments and make suitable arrangements to pay.

Families may be entitled to receive Child Care Subsidy (CCS) to reduce the cost of their childcare fees. To see if you are eligible for this assistance, please contact the Family Assistance Office (Centrelink) on 13 61 50. Once you have been given a Customer Reference Number (CRN) and complete your application for CCS, please record this on your enrolment form so that it will be linked to your account. Once your enrolment has been created you must log in to your Centrelink online account and confirm your enrolment at a YMCA Service, without this confirmation CCS will not be applied your account. Please advise the OSHC Administrator team if you have children attending any other services outside of the YMCA, this will ensure that your CCS is being applied at the correct rate.

Centrelink allows 42 absences with CCS each financial year, any absences over this amount will incur the full fee. If you have used your 42 allowable absences, then a medical certificate will need to be supplied to the OSHC Administrator team who will then code the absence as Approved Allowable Absence which will attract a CCS discount. Failure to provide a medical certificate after 42 days will result in no CCS paid by Centrelink and the parent will be charged full fee. If your child is unable to attend the service for any reason, it is important that you notify the service to prevent educators searching for your child unnecessarily. A \$5.00 administration charge may be applied to parents who fail to inform staff of their child's absence.

All YMCA WA OSHC fees are inclusive of excursions, transport, morning and afternoon tea.

SUPERVISION & STAFF



YMCA WA OSHC service educators maintain high levels of supervision of the children in their care at all times. The educator to child ratios contained within the Education and Care Services National Regulations 2012 will be strictly adhered to or improved within the service.

Our educators are respectful of one another, families and the children within their care whilst remaining respectful of their diversity of values and backgrounds, seeing these as an opportunity to enrich the environment and programs on offer. Educators are encouraged to be well informed, professional and highly competent through further training and development.

There will be an educator with a First Aid, Asthma and Anaphylaxis Qualification at the service at all times. All OSHC educators have a current Working with Children check along with a National Police Clearance.

Throughout the year we welcome childcare students and volunteers from TAFE campuses and WA Universities, and are proud to offer students opportunities to share our experiences and journeys.

YMCA WA is committed to safeguarding all children and young people that attend our services. We have a comprehensive policy in dealing with matters concerning child protection, child abuse and neglect. If you require more information about YMCA's Safeguarding Children and Young People Policy, please speak to the Supervisor.

YMCA WA is proudly accredited as a child safe organisation by the Australian Childhood Foundation.

At times services may operate under a single staffing model where there are less than 10 children enrolled. Prior to a service operating under a single staffing model a risk assessment is conducted and approved by YMCA WA Management. A copy of this risk assessment is available for you to view at the service. In addition to the risk assessment the OSHC Working Alone Procedure supports all services where they are required to work alone.



Educators will program experiences and activities for the children based on the service's philosophy and the commitment to the YMCA WA's Approach to Learning. The program encourages spontaneity and reflects children's curiosity. We believe that the learning process is essential to each child's development. Our programs provide a variety of experiences based on the children's interests that give them the opportunity of choice and the ability to make decisions for themselves. These experiences may last over long periods of time and allow children to explore, reflect and experiment. Our focus is on the journey and the process, rather than the final developmental outcome.

Parents and children are strongly encouraged to provide feedback in relation to the service program and routines. Family participation is appreciated in whatever way possible, be that offering feedback, sharing ideas, volunteering time, or donating resources. Our educators are supportive, encouraging and strive to communicate with children in a friendly, positive and courteous manner, in order to establish a warm and caring relationship and to encourage growth in learning.

During the Vacation Care period children will be given the opportunity to go on excursions to locations around Perth. Excursions are an integral part of the children's program, and each vacation care period children are given the opportunity to choose places to go on the following holidays, based on their experiences and preferences. The service discourages children from bringing their toys from home to the service. We understand that many children would like to bring their favourite toys; however, if toys get damaged or lost it can cause great distress for the child. YMCA WA will not take responsibility for any personal belongings that are lost, damaged or stolen.

Programs will respect the cultural differences of all families using the service. YMCA WA services will, where possible recognise special events with the children that reflect the cultural heritage and ethnic origins of children attending the service.

The service understands that some parents may not wish for their child to participate in some celebrations and therefore they may choose whether their child will participate.



SIGNING IN & OUT

Accurate attendance records must be kept and checked each day, all children must be signed in and out of the service upon arrival and departure. YMCA WA uses QikKids Kiosk, parents will sign children in and out on the service tablet using their personal mobile phone number and pin number.

The educator's primary concern is the safety and welfare of your child and will therefore only release your child into the care of the parent/ guardian or authorised persons identified on your child's enrolment form. Any changes to these authorities must be updated through the child's enrolment form via My Family Lounge. If an authorised person arrives to collect your child and they are not known to educators, photo ID will be requested. If an unauthorised person arrives to collect your child, the child will not be released until your authorisation has been obtained in writing. All authorised persons to collect your child must be over 16 years of age.

WHAT TO BRING TO THE SERVICE

During the school holiday period, please ensure that your child is provided with the following:



CHECKLIST

It is important for the health of the children attending the service that

- A hat which protects the face, neck and ears when outside. Sun visors are not permitted.
- A water bottle.

at all times.

- Closed-in footwear (no thongs or strappy sandals).
- A spare t-shirt is for any water activities that may take place.
- Attire that is appropriate to the weather conditions, and that shoulders are covered
 - A nutritious lunch box. Please note that Morning and Afternoon tea is provided.

YMCA WA does not take responsibility for lost items. Please make sure that your child's name is written on their property.



HEALTH ISSUES

Those who are unwell do not attend care. Children with infectious diseases will be excluded from the service in accordance with the National Health & Medical Research Council Exclusion Guidelines (Staying Healthy in Child Care 5th Edition).

A medical clearance will need to be supplied before your child can be accepted back to the service if they suffer from any of these infectious diseases. Children who have more than a slight cold should not be brought to the service and may not be accepted at the service supervisor's discretion. If a child becomes unwell at the service the parents will be contacted and asked to take the child home.

The administration of medication to children will be strictly monitored to ensure the child's safety and welfare. We request that wherever possible, medication is administered by parents at home. If this scenario is unavoidable, then only prescribed medication will be administered by senior educators under the following conditions:

1. The prescribed medication has the original pharmacist dispensing label or an explanatory letter from the child's Doctor detailing the child's name, dosage, frequency and administering method.

2. The parent has completed and signed the service's authority to give medication form.

3. Medication is not left in the child's bag and is instead handed over to the service supervisor who will keep it in a safe place.

4. Over the counter medication such as Panadol or Nurofen is not to be administered to any child unless it has been prescribed by a doctor, and the parent has completed the authority to give medication form.

ASTHMA, ANAPHYLAXIS AND MANAGING ALLERGIES

All YMCA WA OSHC Services are 'Allergy Aware', meaning that educators are trained to cater to children's individual needs regarding allergies. Menus and the foods on offer at the service will be based on avoiding children's allergies and individual needs. All our services are nut free, we ask that our parents ensure their children's breakfasts and lunches do not contain nut-based products.

If a child enrols with an allergy, the centre needs to be aware of the following:

- Is the allergy life threatening?
- Does the child have a management plan for this allergy? If yes, a medical management plan that is signed by a medical practitioner must be supplied on enrolment.

If a child enrols with Asthma or Anaphylaxis, a medical management plan signed by a medical practitioner must be supplied on enrolment. A Risk Minimisation Plan is to be completed by the Nominated Supervisor in conjunction with the parent/guardian.

Parents also need to ensure that your child with Anaphylaxis is not in attendance without an EpiPen.

SUN PROTECTION

YMCA WA OSHC services have adopted a sun protection policy based on current information from the Cancer Foundation of Australia. The service has a duty of care to ensure that all children and educators are provided with a high level of sun protection. As such, there is a 'No Hat, No Play' policy in place to protect children from skin damage caused by harmful ultraviolet rays.

The following procedures are also in place:

- Children will wear a hat which protects the face, neck and ears when outside. Sun Visors are not permitted. Children are also requested to wear loose fitting clothing that protects and covers as much of the skin as possible.
- Coles Brand SPF 50+ broad spectrum, water-resistance sunscreen will be provided for children and applied 15 minutes before going outside. If your child is allergic or unable to use the service's sunscreen, you are requested to inform the service supervisor and supply your own. Parents are also requested to apply sunscreen to their children before attending the service.
- If you do not consent to your child wearing sunscreen or the service applying sunscreen to your child, you must provide written notice to your service.
- Educators will also act as role models, by wearing hats, applying sunscreen and seeking the shade wherever possible.

Please note, due to supply if we are unable to obtain Coles Brand SPF 50+ sunscreen an alternative brand SPF 50+ will be used, each service will advise if the brand of sunscreen has changed.

HEALTH ISSUES

ACCIDENTS

At YMCA WA we pride ourselves on providing children with a safe environment. Unfortunately though, despite every precaution, accidents do sometimes occur at the service from time to time.

In the event of an accident appropriate First Aid will be applied by educators who hold an approved First Aid Qualification.

Depending on the severity of the injury, the parent will be contacted at the time of the accident or informed about the incident when they arrive to collect their child. Parents will be asked to sign an incident report form which will outline the full details of the incident and the treatment given (if necessary).

If a serious accident occurs which requires more than basic first aid administration, the parent will be contacted immediately or if they are unavailable, the emergency contact person will be contacted. The child's injury will be assessed, and an ambulance will be called if required. Where possible an educator will accompany the child until the parent is able to be there.

SAFEGUARDING

Safeguarding refers to keeping children safe from maltreatment; the term maltreatment refers to terms to describe physical, sexual, emotional abuse or neglect of children.

Protecting children from maltreatment is everyone's responsibility. The YMCA WA believes it has a responsibility to all children and young people attending the service to defend their right to care and protection. The YMCA WA has a responsibility to ensure that any incidents of suspected child abuse are reported as outlined in the Education and Care Services National Law Act 2012.

For further information of the YMCA WA's Policy on Safeguarding Children and Young Persons please refer to our policy and procedure manual.

BEHAVIOUR GUIDANCE

The service will provide a secure, caring and stimulating environment which encourages children to cooperate, enhance their self-esteem, their ability to interact with others and to develop an understanding of what is appropriate in different situations. Educators will endeavour to build relationships on mutual respect and trust.

In order to provide a safe and positive environment where children feel cared for, each service has a set of limits outlining expected child behaviours at the service. These are set up by both the children and educators and are displayed in the service for the children to see. In addition to these limits, all YMCA WA OSHC services have a 'bill of rights', as shown:

Everyone at the Service has the right to:

- · Be treated with courtesy, kindness and respect
- Express their feelings and opinions assertively
- Relax and play in an atmosphere of harmony and co-operation
- Feel secure and safe in a caring and supportive environment
- Expect that service rules are fair, consistently implemented and respect the rights of all involved; and
- Be valued for their individuality including that of race, gender, culture, age, physical or intellectual diversity.

To support these rights we agree to:

- Make children and adults feel welcome and ask them to join in our games or be part of our group.
- Treat others with courtesy, kindness and respect.
- Listen to other people and try to understand their points of view.
- Talk and discuss instead of yelling and arguing.
- Help each other and be co-operative.
- Support the service rules.
- Watch out for each other to ensure everyone is safe and secure.
- Be responsible for our own actions.
- Apologise if we hurt someone's feelings.
- Value others for their individual differences.
- Respect each other's property.

We will not:

- Call other children or adults names, put them down or threaten them in any way.
- Physically hurt people by hitting, punching, kicking, scratching, tripping, spitting, or in any other way.
- Make people feel unwelcome by ignoring or excluding them.
- Be mean to people by spreading rumours about them, giving them nasty looks, or hiding or damaging their possessions.

Educators will manage children's behaviour issues with positive guidance and direction and welcome input from parents on any issues of concern. Where a child continues to behave in an unacceptable manner, parents will be consulted and asked to work with educators to ensure discipline techniques are consistent and clear. Should a parent fail to support the educator regarding behaviour management of their child, then care may be withdrawn at the discretion of the OSHC Management.

If you require more information about YMCA WA's Guiding Children's Behaviour Policy, then please speak with your service supervisor.

CONFIDENTIALITY AND PRIVACY STATEMENT

The service protects the privacy and confidentiality of individuals by ensuring that all records and information about individual children, families, educators and management are kept in a secure place. These are only accessed by or disclosed to those people who need the information to fulfil their responsibilities at the service or have a legal right to know.

If you require more information about YMCA WA's Confidentiality Policy, please speak with your service supervisor.

POLICIES AND PROCEDURES

Management, educators and families have collated a comprehensive Policy and Procedure Manual which is regularly reviewed and updated to ensure that it contains current and up to date information and procedures that OSHC services comply with at all times. When these policies are reviewed you will be notified and strongly encouraged to participate in this process. Each OSHC service has a Policy Manual available for you to sight at any time.

GRIEVANCE PROCEDURE

The service welcomes all parent feedback, including grievances and complaints, in order to foster positive relations between all parents, management and educators and address any issues. Every parent has a right to a positive and sympathetic response to their concerns.

The parent should discuss the problem with the educator involved or the Nominated Supervisor. If the parent still feels action is necessary after discussion with the Nominated Supervisor that parent can then contact the OSHC Management team. If the parent is still unhappy with the situation the General Manager can offer to take the matter to the Executive Service Delivery for guidance.

LOCATIONS

Service	Details	Contact Number	Service	Details	Contact Number
Baldivis Gardens	Baldivis Gardens Primary School, 2 Nadine Promenade, Baldivis BSC: 6.30am - School ASC: School - 6.00pm	0428 026 561	Lake Gwelup	Lake Gwelup Primary School, 59 Porter Street, Lake Gwelup BSC: 7.00am - School ASC: School - 6.00pm	0410 229 137
Beehive	Beehive Montessori, 1 Curtin Avenue, Mosman Park ASC: School - 6.00pm	0429 787 422	Mercy	Mercy College, Cnr Beach Road, Koondoola BSC: 7.00am - School ASC: School - 6.00pm	0407 048 758
Bibra Lake	Bibra Lake Primary School, 29 Annois Road Bibra Lake, Bibra Lake BSC: 6.30am - School ASC: School - 6.15pm	0419 331 807	Morley (Vacation Care)	Morley Sport & Recreation Centre Cnr Wellington Road & Mangini Street VAC: 7.00am - 6.00pm	0403 347 944
Butler	Butler Primary School, 26 Tollesbury Avenue, Butler BSC: 7.00am - School ASC: School - 6.00pm	0403 347 952	Mosman Park	Mosman Park Primary School, 91 Victoria Street, Mosman Park BSC: 7.00am - School ASC: School - 6.00pm After School Care located at Alf Adams Pavillion	0459 988 085
Caralee	Caralee Community School, 24 Winnacott Street, Willagee BSC: 7.00am - School ASC: School - 6.00pm	0459 988 253	North Fremantle	North Fremantle Primary School, 30 John Street, North Fremantle BSC: 6.30am - School ASC: School - 6.00pm	0447 868 064
Carnaby Rise	Carnaby Rise Primary School, Pomodora Avenue, Landsdale BSC: 7.00am School ASC: School - 6.00pm	0403 347 950	Phoenix	Phoenix Primary School 28 Phoenix Road, Hamilton Hill BSC: 6.30am - School ASC: School - 6.00pm	0418 451 124
Currambine	Currambine Primary School, 28 Ambassador Drive Currambine BSC: 7.00am - School ASC: School - 6.00pm	0403 347 947	Rockingham Beach	Rockingham Beach Primary School, 30 Bay View Street, Rockingham BSC: 6.30am - School ASC: School - 6.00pm	0448 501 619
Dianella Heights	Dianella Heights Primary School, 9 Bearman Street, Dianella BSC: 6.45am - School ASC: School - 6.00pm	0427 327 944	Sacred Heart	Sacred Heart Primary, 40 Mary Street, Highgate ASC: School - 6.00pm	0458 988 083
East Wanneroo	East Wanneroo Primary School 32 High Road, East Wanneroo BSC: 6.30am - School ASC: School - 6.00pm	0418 945 257	Sheoak Grove	Sheoak Grove Primary School Nyilla Approach, Baldivis BSC: 6.30am - School ASC: School - 6.00pm	0417 191 768
Endevour	Endeavour Primary School, 38 Endeavour Drive, Port Kennedy BSC: 6.30am - School ASC: School - 6.00pm	0439 180 819	St Bernadette's	Grand Ocean Boulevard, Port Kennedy BSC: 7.00am - School ASC: School - 6.00pm	0407 049 917
Gumtrees	Aranmore Catholic Primary, 22 Brentham Street, Leederville BSC: 7.00am - School ASC: School - 6.00pm	0427 471 201	St Denis	St Denis Catholic Primary, 2 Orchid Street, Joondanna BSC: 7.00am - School ASC: School - 6.00pm	0408 002 683
Huntingdale	Huntingdale Primary School, 85 Matilda Street, Huntingdale BSC: 6.45am - School ASC: School - 6.15pm	0447 721 222	St Joseph's	St Joseph's College Martin Road, Albany ASC: School - 6.00pm	0417 484 808
Joan Watters	183 Jersey Street, Wembley BSC: 7.00am - School ASC: School - 6.00pm	0403 347 948	Serpentine/ Jarrahdale	Serpentine Recreation Centre, Mead Street, Byford BSC: 6.30am - School ASC: School - 6.00pm	0459 988 198
Kalgoorlie	Kalgoorlie Recreation Centre 1 YMCA Way, Kalgoorlie BSC: 6.00am - School ASC: School - 6.00pm	0428 913 744	Waikiki	Waikiki Primary School, 12 Arnside Bend, Waikiki BSC: 7.00am - School ASC: School - 6.00pm	0428 152 675
Kapinara	Kapinara Primary School 2 Catesby Street, City Beach BSC: 6.30am - School ASC: School - 6.00pm	0409 964 118	Woodland Grove	Woodland Grove Primary School, McMillian Road, Byford BSC: 7.00am - School ASC: School - 6.00pm	0428 541 806
Kingsley	Creaney Primary School, 6 Creaney Drive, Kingsley BSC: 7.00am - School ASC: School - 6.00pm	0403 347 949	Woodvale	Woodvale Primary School, 44 Keatley Crescent, Woodvale BSC: 7.00am - School ASC: School - 6.00pm	0407 010 020
Kinross	Kinross Primary School, 64 Kinross Drive, Kinross BSC: 7.00am - School ASC: School - 6.00pm	0403 347 954			

Did you know YMCA Globally is **175 Years** Old



Our Mission

To provide opportunities for children and young people to grow in body, mind and spirit

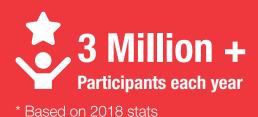


Any surpluses YMCA WA make are reinvested into youth and community projects and programs

Over 100 services and programs statewide We employ over **300 Young People** 25 and under



YMCA Operates in 119 countries - reaching over **58 Million** people worldwide





2% of people satisfied with YMCA WA services

YMCA WA

Head Office: 201 Star Street, Welsphool WA 6101 Postal Address: PO Box 2155, Carlisle North WA 6101 Phone: 9473 8400 Email: oshc@ymcawa.org.au



ymcawa.org.au