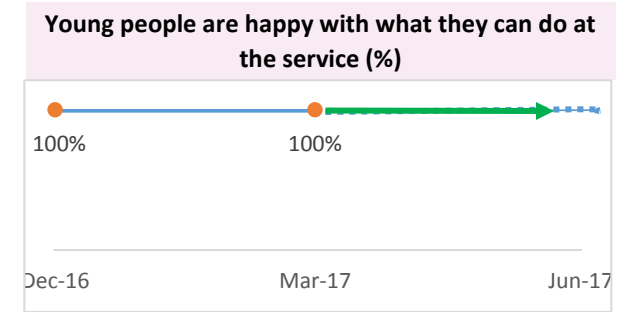
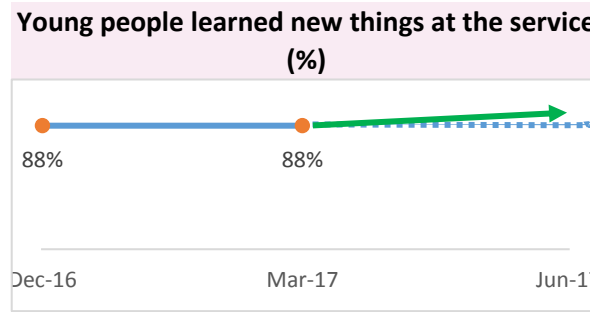
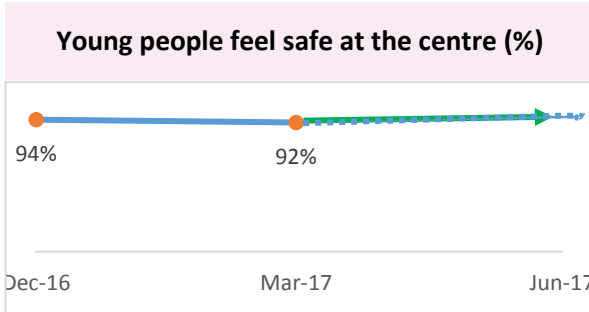


# HEADLINE OUTCOMES REPORT - THE BASE - 2017 1st TERM

The Base@Belmont is a six day per week service, providing recreational and educational opportunities for a diverse range of young people in response to their needs. The service includes drop-in activities, regular weekly programs and workshops, engagement with Belmont City College, outings, events, and school holiday activities. 26 young people were surveyed for this report. The dotted blue line is our expectation if we continue as we are, the green line is what we expect to happen as a result of the actions for the next quarter.



## THE STORIES BEHIND THE CURVES (Root cause analysis)

- New year 7 cohort unfamiliar with service boundaries and consequences
- Consistency across activities, delivery, procedures and stability of relationships
- Awareness of boundaries and consequences among young people who participated in previous reporting period. Young people self-police
- High levels of trust that staff will keep young people safe and deal appropriately with difficulties

- Activities have specific learning outcomes
- Different opportunities to learn – activities, relationships, peers, informal
- Consistency across activities, delivery and stability of relationships
- New workshops facilitated including leadership, team work and communication

- Type/range/variety of activities
- Food is provided
- Everything is free

## TURNING THE CURVE (Action plans for next term)

- Maintain consistency across activities, delivery, procedures and stability of relationships
- Build awareness of boundaries and consequences, and self-police
- Nurture high levels of trust that staff will keep young people safe and deal appropriately with difficulties
- Develop and deliver internal Managing Challenging Behaviour PD for staff

- Maintain engagement at Belmont City College
- Raise awareness of the variety of learning in life
- New workshops in wellbeing, road safety, cyber safety, and environmental issues using industry experts and external providers

- Maintain the type/range/variety of activities
- Continue to provide healthy food
- Continue to provide everything free of charge

## GOOD NEWS STORY (\* fictional name)

During this reporting period one young person was supported to secure a 6 month traineeship with the Green Army. This young person was part of the 17-25 Leadership and Employability program and took part in resume writing workshops and mock interviews during term 1. They went from being initially unsure of what they wanted from the program, to developing a number of skills, to successfully applying for the traineeship, including taking part in a 1 hour formal interview. This has been very positive for this individual, who had little ambition or hope when first presenting at the service and is now optimistic about their future.

## DATA DEVELOPMENT AGENDA

Nil